

CAHO FRIDAY UPDATE

ISSUE 15 | 11 DECEMBER 2020

BECOME A PART OF THE COLLECTIVE EFFORT IN IMPROVING PATIENT SAFETY AND BUILDING A CULTURE OF SAFETY IN HEALTHCARE SERVICES.

[JOIN CAHO NOW | CLICK HERE](#)

NEWS @CAHO

ONLINE BASIC CERTIFIED PROFESSIONALS FOR QUALITY IMPLEMENTATION IN HOSPITALS (CPQIH-BASIC)

CAHO conducted the second online Basic CPQIH training program for implementation of NABH Pre-Entry Level Certification Standards in hospitals and healthcare organizations on 5th and 6th Dec 2020. Participants across the country attended the program and faculty were: Dr Lallu Joseph, Dr Suneel C Mundkur, Dr Anuradha Pichumani, Dr J Jayalakshmi, Dr Anna George, Ms Sudha S and Dr D Chandrasekhar.



[PRE-REGISTER FOR THE NEXT SESSION](#)

Quality Fables Chats

Let's talk Quality!

Quality Fables Chats

Quality Fables are short narratives based on real experience and involve real people making a significant point and are the New Age catalysts for effective training on Quality Management, Performance Excellence and Benchmarking for Best Practices.

In the continuing Quality Fables Chats' series based on real experience and effective training on quality management, performance excellence and benchmarking for best practices, the second conversation between Mr. Suresh Lulla and Dr. Vijay Agarwal was on "Features and Failures - A Bank Fable".

Recording Link: <https://youtu.be/ZxwVshRCmJ0>

Earlier sessions are available here: <https://www.caho.in/list-resource-centers/webinar>

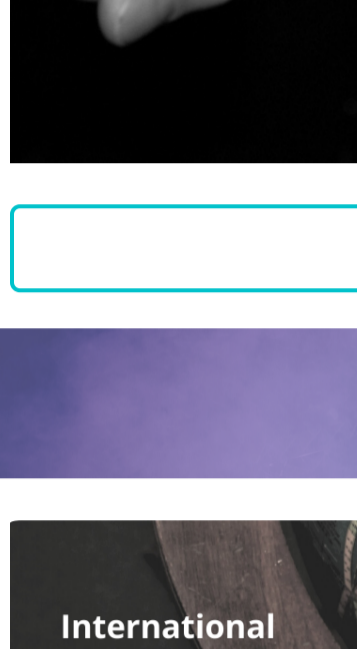
Register for the next Quality Fables Chats

Sweating the Training

Date - 12th January, 2021

Time - 4 to 5pm

[REGISTER FOR QUALITY CHAT - 3](#)



Launch of New Training Program

CAHO in association with Sankara Nethralaya brings to you Certificate Program in Healthcare Quality Management. The program will cover theoretical and practical aspects of quality at all the levels of healthcare delivery.

Program Highlights:

- 3 hrs x 12 Saturdays online contact classes
- Introduction to Quality Management Standards & Accreditation
- Quality Improvement Tools & Projects
- Quality in Clinical Processes & Support Services
- Facility Management & Operations
- Clinical Governance

[FIND OUT MORE](#)

EVENTS @CAHO

International Webinar Series

NOW SHOWING
Incident Reporting Analysis and Building The Culture of Safety

International Webinar Series

5th January 2021

Incident Reporting Analysis and Building The Culture of Safety

By Dr. Shin Ushiro, MD, PhD

Professor & Director, Division of Patient Safety, Kyushu University Hospital, Japan
Director, Japan Council of Quality Healthcare (JCQHC)

Participation certificates will be issued jointly by CAHO and ISQua with 2 each - CAHO Credit points and ISQua Fellowship Credit points.

[REGISTER](#)

CAHO conducted its first webinar of International Webinar Series in association with the International Society of Quality In Healthcare (ISQua) on 1st December.

Speaker: Dr. Eyal Zimlichman (Israel)

Topic: Patient-Reported Outcome Measures (PROMs)

[Click here to watch the video of our previous webinar](#)

ACADEMY @CAHO

CERTIFICATION FOR PROBLEM-SOLVING

Healthcare Quality Improvement is about solving chronic problems in organizations which are embedded in managerial processes and do not come with alarms. Therefore, tragically, they hatch chronic waste referred to as Cost Of Poor Quality (COPQ).

CAHO - QIMPRO presents "Certification for Problem Solving" commencing from 26th November. The program has been designed to build an army of healthcare professionals who are adept at recognizing and solving chronic problems in cross-functional managerial processes and help to significantly reduce the COPQ in the hospital.

The program comprises of:

- Live weekly lectures (8 Talks) on each Quality Tool by Mr Suresh Lulla with a practical application of the tool by a healthcare specialist.
- A self-paced online module on problem-solving - Problem Solving Pro

[REGISTER](#)

BASIC NURSING COMMUNICATION WORKSHOP

18th December 2020

Highlights:

- Bedside Communication
- Challenging Scenarios
- Learning from other industries
- Barrier in Communication
- Professional Nursing Etiquettes
- Innovation Facilitating Communication
- Listening & Empathy
- Scripted & Standardized Communication

[REGISTER](#)

WORKSHOP ON CLINICAL AUDIT

19th December 2020 (11:00am to 3:00pm)

Highlights:

- Difference between clinical audit and research
- Clinical Audit cycle
- Selection of topic & criteria
- Drafting objectives & setting targets
- Submitting proposal & obtaining approval
- Data collection & analysis
- Report presentation
- Implementing change & sustaining improvement

[REGISTER](#)

BASIC CERTIFIED PROFESSIONAL FOR HOSPITAL INFECTION CONTROL

20th December 2020

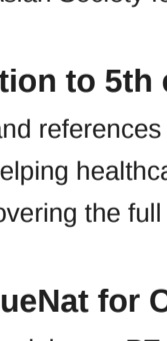
Basic Certified Professional for Hospital Infection Control (CPHIC-Basic)

- Developing the HIC team and manual
- Disinfection and sterilization
- Biomedical waste management and licencing
- Infection control surveillance
- Standard precautions
- Managing support services including housekeeping, kitchen, laundry, pest-control & mortuary
- Occupational health staff training

[REGISTER](#)

Study at your convenience!

Anytime Enrollment.



Open

1. Certificate Course in Healthcare Risk Management (CHRM)

10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

2. Migration from NABH 4th edition to 5th edition

11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

3. RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

The program consists of 8 self-paced e-modules on RT-PCR application in molecular diagnostics in implementing standardized molecular techniques.

[FIND OUT MORE](#)

Earn Mastery and learn from the leaders at CAHO Masterclass!

EXPERT ZONE

MasterClass Series 2

CAHO introduces Masterclass Series - 2 commencing from 6th January 2021, on NABH 5th edition Requirements- Focus on Departments.

13 LIVE SESSIONS

- Radiology Department
- Laboratories & Blood Bank
- Emergency Department
- Human Resources Management
- Doctors
- Critical Care
- Nurses
- Medication Management
- Infection Control Professionals
- Quality and Patient Safety
- Top Management
- Facility Management
- Medical Records/ Information Management

One session every week on Wednesdays (6-7 pm) followed by Q & A, discussions and certification post completion of series. Interested participants can access recordings of MasterClass Series 1.0 as self-paced learning.

[FIND OUT MORE / REGISTER NOW](#)

Pre-register now!

NOW BOARDING!

1. Basic Certified Professional for Quality Implementation in Hospitals (CPQIH Basic)

- Thorough knowledge of Entry-Level Standards
- Implementation with the right intent
- How to close NC's
- How to apply online through HOPE portal
- Preparing SOPs and manuals
- Group Exercises
- Mock audits

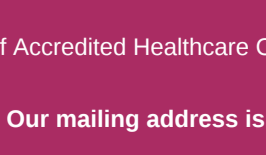
2. Certificate Course on Laboratory Quality Management System & Internal Auditor (ISO: 15189 -2012)

- Implementation of the Laboratory Management System
- Requirements of International Standards ISO 15189:2012
- NABL specific criteria
- NABL documentation

3. Fire Safety and Emergency Preparedness Training Program

- Understanding the principles of fire
- Fire Hazards in a hospital and risk control
- Active and Passive fire protection systems
- Emergency preparedness and response plan
- Mock drill and Table Top Exercises

[PRE-REGISTER](#)



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